



ONE
Broker

Commercial online claims reporting and viewing guide

Step 1

Login to your account using your Username and Password

claim.knowldentitlow.com

Sign out CSS tutorials and m... logon sites Free fonts useful free vectors great sites Other bookmarks

KNOWLDEN TITLOW CLAIMS MANAGEMENT SYSTEM

User

Password

If you would like to [register to use our online claims service](#) please email us and a member of our claims team will make contact with you to complete your registration and provide your username and password.

Knowlden Titlow delivering excellence in service through professionalism and technology to provide trust and transparency to our clients. Knowlden Titlow Insurance Brokers Ltd are authorised and regulated by the Financial Services Authority.

Step 2

Click on the policy you would like to make a claim under.

KNOWL DEN TITLOW CLAIMS MANAGEMENT SYSTEM

Your Policies

Showing 9 policies with Active Claims. Please select a policy from the list to view claims against it, or report a new claim.

Policy Type	Policy Number	Insurer	Start Date	Renewal Date
Commercial Legal Expenses	KT0000000000	Commercial Legal Protection Scheme	31/03/2000	31/03/2000
Contractors Combined	0010001596	Barclay's Indemnicate 1955 at Lloyd's	31/03/2009	31/03/2009
Engineering - Inspection	R70	ESIS Ltd	31/03/2005	31/03/2005
Environmental Liability	0013005185	Charis Insurance UK Ltd	31/03/2009	31/03/2009
Financial Risks Combined	0033524244	Charis Insurance UK Ltd	13/03/2008	13/03/2008
Fleet	BV/10471216	Allianz Insurance Plc	31/03/1999	31/03/1999
Group Accident	64809664	Chubb Insurance Company	31/03/2011	31/03/2011
Private Medical	916604	Aviva Health Limited	28/03/2010	28/03/2010
Professional Indemnity	PR30001480	Barclay's Indemnicate 1955 at Lloyd's	31/03/2009	31/03/2009

Step 3

Click on the 'Report Claim' button.

KNOWL DEN TITLOW CLAIMS MANAGEMENT SYSTEM

Claims

Fleet - Allianz Insurance Plc - BV/10471216

Policy: Policies | **Report Claim**

Type of Claims: any - Between: Any Date - Vehicle: Client Ref number: Search

Showing claims 1-10 of 29 made on this policy. Click a claim to view more details about it.

Status	Claim Ref	Date	Type of Claim	Settled?	Client Ref Number	Vehicle	Reserve	Driver	Cause	
Void	0001	11/11/2011	Motor	Yes	4343	PSL JAM	£ 0.00	Eddie Vedder	the road, Lincoln	Chris Bright
Void	0002	09/11/2011	Motor	Yes		PX 1ES	£ 0.00	Frank Black	the road	Chris Bright
Reported	0003	06/12/2010	Motor	Yes		BEN HA1	£ 0.00	Ben Harper	Third party lost control and collided with th...	Chris Bright
Reported	0004	14/10/2010	Motor	Yes		CLA 5H1	£4962.02	Joe Stummer	Driver hit third party in the rear - Station...	Chris Bright
Reported	0005	09/04/2010	Motor	Yes		PUL P12	£ 0.00	Janis Cocker	Driver hit in the rear by a third party who f...	Chris Bright
Reported	0006	31/07/2009	Motor	Yes		P4H AZE	£ 0.00	Jim Hendrix	Driver collided with a petrol pump at a servi...	Chris Bright
Reported	0007	03/02/2009	Motor	Yes		N1R VWN	£ 0.00	Kurt Cobain	Driver slid on icy narrow road and trailer hi...	Chris Bright
Reported	0008	11/12/2008	Motor	Yes		NE1 LB6	£3371.06	Nail Young	Driver lost control on some ice. Hit a bank a...	Chris Bright
Reported	0009	28/05/2008	Motor	Yes		ELL 10T	£2405.17	Elliot Smith	Driver failed to stop in time and hit a third...	Chris Bright
Reported	00010	08/09/2007	Motor	Yes		W0N G96	£ 0.00	King Creosote	Driver reversed into a parked third party veh...	Chris Bright

Previous Results | Next Results

Policy: Policies

Step 4

Complete the claim form on screen. When you have finished click the 'Report Claim' button. That's it - simple!

The screenshot shows a web browser window with the URL claim.knowidentitflow.com. The browser's address bar and bookmarks are visible at the top. The main content area contains a claim form with the following sections:

- Circumstances:** A text area for "Details of how the loss or damage occurred or is being alleged to have occurred".
- Have you incurred any damage to your own vehicle?** Radio buttons for "Yes" and "No".
- Do you accept you are FULLY responsible for this incident?** Radio buttons for "Yes" and "No".
- Number of Passengers in your own vehicle:** A text input field.
- Details of any witnesses:** A text area.
- Type of Witness:** A dropdown menu with the text "- select -".
- Third Party Involved:** A checkbox with the text "Please tick here if there was another party involved".
- Police Involvement:** A checkbox with the text "Please tick here if the police were involved in the incident".
- Further Details:** A section containing a "Notes:" text area and an "Add New Document:" section with a "Browse..." button and a note: "Click the button to attach documents to your claim. Accepted types are doc, docx, jpg, pdf, txt, zip".

At the bottom of the form, there are two buttons: "Report Claim" (highlighted with a large grey circle) and "Cancel". A mouse cursor is pointing at the "Report Claim" button.



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