

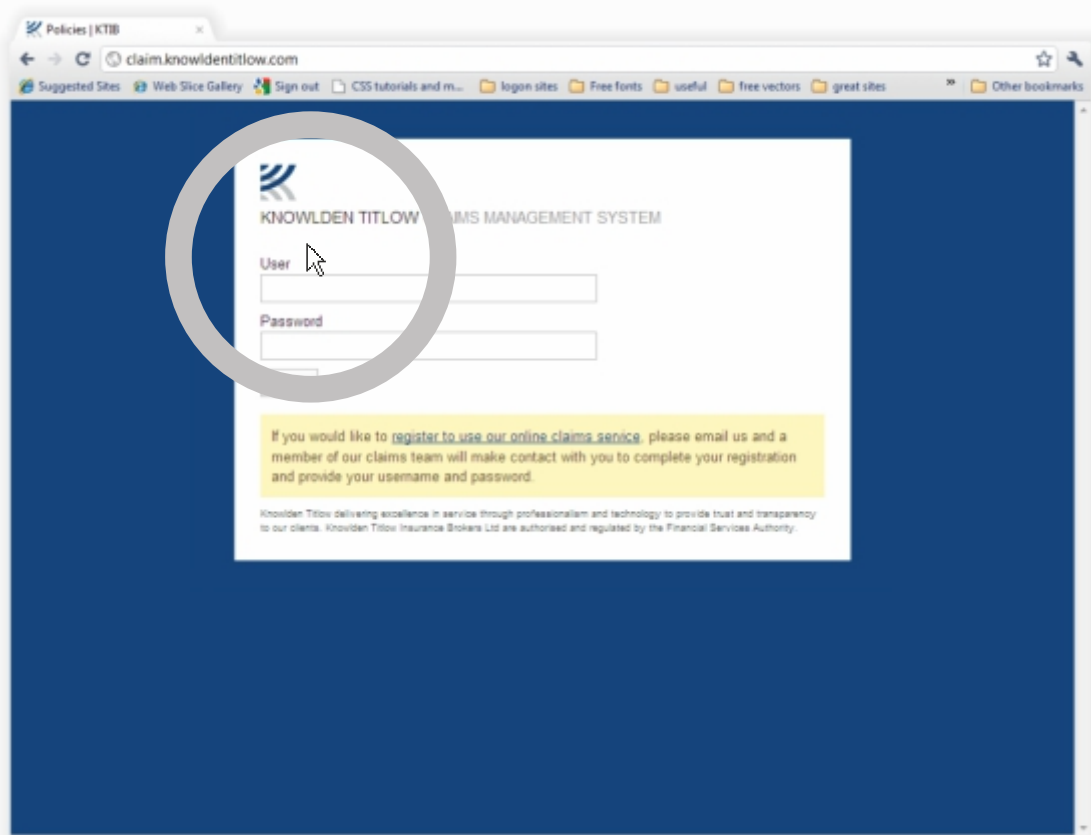


ONE
Broker

Commercial online claims reporting and viewing guide

Step 1

Login to your account using your Username and Password



Step 2

Click on the policy you would like to make a claim under.

KNOWL DEN TITLOW CLAIMS MANAGEMENT SYSTEM

Your Policies

Showing 9 policies with Active Claims. Please select a policy from the list to view claims against it, or report a new claim.

Policy Type	Policy Number	Insurer	Start Date	Renewal Date
Commercial Legal Expenses	KT10001596	Barclays Legal Protection Scheme	31/03/2000	31/03/2000
Contractors Combined	001001596	Barclays Indemnicate 1955 at Lloyd's	31/03/2009	31/03/2009
Engineering - Inspection	R70	ESIS Ltd	31/03/2005	31/03/2005
Environmental Liability	0013005185	Charis Insurance UK Ltd	31/03/2009	31/03/2009
Financial Risks Combined	0033524244	Charis Insurance UK Ltd	13/03/2008	13/03/2008
Fleet	BV/10471216	Allianz Insurance Plc	31/03/1999	31/03/1999
Group Accident	6480956	Chubb Insurance Company	31/03/2011	31/03/2011
Private Medical	916604	Aviva Health Limited	28/03/2010	28/03/2010
Professional Indemnity	PR33001480	Barclays Indemnicate 1955 at Lloyd's	31/03/2009	31/03/2009

Step 3

Click on the 'Report Claim' button.

KNOWL DEN TITLOW CLAIMS MANAGEMENT SYSTEM

Claims

Fleet - Allianz Insurance Plc - BV/10471216

[Policies](#) **Report Claim**

Type of Claims: any Between: Any Date Vehicle: Client Ref number: Search

Showing claims 1-10 of 29 made on this policy. Click a claim to view more details about it.

Status	Claim Ref	Date	Type of Claim	Settled?	Client Ref Number	Vehicle	Reserve	Driver	Cause	
Void	0001	11/11/2011	Motor	Yes	4343	PSL JAM	£ 0.00	Eddie Vedder	the road, lincoln	Chris Bright
Void	0002	09/11/2011	Motor	Yes		PX 1ES	£ 0.00	Frank Black	the road	Chris Bright
Reported	0003	06/12/2010	Motor	Yes		BEN HA1	£ 0.00	Ben Harper	Third party lost control and collided with th...	Chris Bright
Reported	0004	14/10/2010	Motor	Yes		CLA 5H1	£4962.02	Joe Stummer	Driver hit third party in the rear - Station...	Chris Bright
Reported	0005	09/04/2010	Motor	Yes		PUL P12	£ 0.00	Janis Cocker	Driver hit in the rear by a third party who f...	Chris Bright
Reported	0006	31/07/2009	Motor	Yes		P4H AZE	£ 0.00	Jim Hendrix	Driver collided with a petrol pump at a servi...	Chris Bright
Reported	0007	03/02/2009	Motor	Yes		N1R VWN	£ 0.00	Kurt Cobain	Driver slid on icy narrow road and trailer hi...	Chris Bright
Reported	0008	11/12/2008	Motor	Yes		NE1 LB6	£3371.06	Nail Young	Driver lost control on some ice. Hit a bank a...	Chris Bright
Reported	0009	28/05/2008	Motor	Yes		ELL 10T	£2405.17	Elliot Smith	Driver failed to stop in time and hit a third...	Chris Bright
Reported	00010	08/09/2007	Motor	Yes		W0N G96	£ 0.00	King Creosote	Driver reversed into a parked third party veh...	Chris Bright

[Previous Results](#) [Next Results](#)

[Policies](#)

The data shown here is for illustration purposes only. The data is fictional and although representative it does not relate to any actual data.

Step 4

Complete the claim form on screen. When you have finished click the 'Report Claim' button. That's it - simple!

The screenshot shows a web browser window with the URL claim.knowidentitflow.com. The browser's address bar and bookmarks are visible at the top. The main content area contains a claim form with the following sections:

- Circumstances:** A text area for "Details of how the loss or damage occurred or is being alleged to have occurred".
- Have you incurred any damage to your own vehicle?** Radio buttons for "Yes" and "No".
- Do you accept you are FULLY responsible for this incident?** Radio buttons for "Yes" and "No".
- Number of Passengers in your own vehicle:** A text input field.
- Details of any witnesses:** A text area.
- Type of Witness:** A dropdown menu with the text "- select -".
- Third Party Involved:** A checkbox with the text "Please tick here if there was another party involved".
- Police Involvement:** A checkbox with the text "Please tick here if the police were involved in the incident".
- Further Details:** A section containing a "Notes:" text area and an "Add New Document:" section with a "Browse..." button and a note: "Click the button to attach documents to your claim. Accepted types are doc, docx, jpg, pdf, txt, zip".

At the bottom left of the form, there are two buttons: "Report Claim" (highlighted by a large grey circle) and "Cancel".



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